20 MAY – PRIVATE SECTOR DAY

Session 1 - Panel 2: International organizations and remittances
Date: 20 May 09.00 – 09.45
- Key note address and introductory remarks from Her Majesty Queen Maxima of the Netherlands, United Nations Secretary General’s Special Advocate for Inclusive Finance for Development (UNSGSA)

Session 2 - Panel 2: International organizations and remittances
Date: 20 May 11.15 – 12.30
- European Commission - Report on EU Remittances for developing countries

Session 3 – Panel 1: Setting the stage: Sending money home to Asia
Date: 20 May 12.30 – 13.30
- Kevin Cleaver, IFAD
- Massimo Cirasino, World Bank

Session: 4 - Panel: 1 Creating and enabling remittance markets: Experiences and lessons – Policy and regulatory reforms
Date: 20 May 14.15 – 15.30
- Byung Rhae Lee, Financial Services Commission of the Republic of Korea
- Dato’ Muhammad Bin Ibrahim, Bank Negara Malaysia

Session 4 – Panel 2: Private sector initiatives in creating enabling remittance markets
Date: 20 May 15.45 – 17.00
- Edward Brandt, Mastercard
- Arken Kenesbekovich Arystanov, KazPost
- KazPost, broader presentation
- Kalid Fellahi, Western Union

21 MAY – PRIVATE SECTOR DAY

Session: 5 – Panel: 1 Market trends, innovations and opportunities
Date: 21 May 08.45 – 10.15
- Sebastian Plubins Malfanti, RIA Financial Services

Session 5 – Panel 2: Remittances and cross-selling of financial products: Meeting the specific needs of remittance senders and recipients
Date: 21 May 10.45 – 12.15
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<td>21 May</td>
<td>12.15 – 13.00</td>
<td>Robert Cantrell, Wells Fargo, Elena Gafarova, Vice President, Russlavbank, Norbert Bielefeld, World Savings Banks Institute / European Savings Banks Group, Massimo Cirasino, World Bank, Pedro de Vasconcelos, IFAD</td>
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<td>Financial infrastructure, innovation and new models being developed for cross-border remittance services</td>
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<td>22 May</td>
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**22 MAY – CIVIL SOCIETY DAY**

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• Romi Bathia, USAID
• African Diaspora Marketplace - II factsheet
• Bikash Chowdhury Barua, BASUG

Plenary session: 9 Innovation awards ceremony
Date: 22 May 15.45 – 16.30

Videos:
• Philippines: A Penny Saved
• Philippines: From Rome to Home
• Sri Lanka: Banking the Future
• Philippines: Mobile Money
• Nepal: Foreign Exchange