



20 MAY – PRIVATE SECTOR DAY

Session 1 - Panel 2: International organizations and remittances

Date: 20 May 09.00 – 09.45

- [Key note address and introductory remarks from Her Majesty Queen Maxima of the Netherlands, United Nations Secretary General's Special Advocate for Inclusive Finance for Development \(UNSGSA\)](#)

Session 2 - Panel 2: International organizations and remittances

Date: 20 May 11.15 – 12.30

- [European Commission - Report on EU Remittances for developing countries](#)

Session 3 – Panel 1: Setting the stage: Sending money home to Asia

Date: 20 May 12.30 – 13.30

- [Kevin Cleaver, IFAD](#)
- [Massimo Cirasino, World Bank](#)

Session: 4 - Panel: 1 Creating and enabling remittance markets: Experiences and lessons – Policy and regulatory reforms

Date: 20 May 14.15 – 15.30

- [Byung Rhae Lee, Financial Services Commission of the Republic of Korea](#)
- [Dato' Muhammad Bin Ibrahim, Bank Negara Malaysia](#)

Session 4 – Panel 2: Private sector initiatives in creating enabling remittance markets

Date: 20 May 15.45 – 17.00

- [Edward Brandt, Mastercard](#)
- [Arken Kenesbekovich Arystanov, KazPost](#)
- [KazPost, broader presentation](#)
- [Kalid Fellahi, Western Union](#)

21 MAY – PRIVATE SECTOR DAY

Session: 5 – Panel: 1 Market trends, innovations and opportunities

Date: 21 May 08.45 – 10.15

- [Sebastian Plubins Malfanti, RIA Financial Services](#)

Session 5 – Panel 2: Remittances and cross-selling of financial products: Meeting the specific needs of remittance senders and recipients

Date: 21 May 10.45 – 12.15

- [Robert Cantrell, Wells Fargo](#)
- [Elena Gafarova, Vice President, Russlavbank](#)

Session 5 – Panel : Remittances and cross-selling of financial products: Meeting the specific needs of remittance senders and recipients

Date: 21 May 12.15 – 13.00

- [Norbert Bielefeld, World Savings Banks Institute / European Savings Banks Group](#)
- [Massimo Cirasino, World Bank](#)
- [Pedro de Vasconcelos, IFAD](#)

Session: 6 – Panel: 1 Financial infrastructure, innovation and new models being developed for cross-border remittance services

Date: 21 May 14.15 – 15.45

- [Vijay Chugh, Reserve Bank of India](#)
- [Ian Hooper - APAC Lead - Accenture Payment Services](#)
- [Vikram Modi, VISA](#)
- [Bella Santos, Bangko Sentral ng Pilipinas](#)
- [Marc Van Teeseling - Earthport](#)

Session: 6 – Panel: 2 Rural access and financial services: Expanding the market

Date: 21 May 14.15 – 15.45

- [Sergey Nanba, Universal Postal Union](#)

Session: 7 - Panel 1: International mobile remittances and financial services: Opportunities and limitations

DATE: 21 May 16.15 – 17.45

- [Yoshimune Ishii, NTT DOCOMO, INC](#)

Session: 7 – Panel: 2 Reaching the last mile: Success stories and challenges

Date: 21 May 16.15 – 17.45

- [Prahlad Man Mali, Centre for Micro-Finance \(CMF\)](#)
- [Budi Setiawan, PT POS Indonesia](#)

22 MAY – CIVIL SOCIETY DAY

Session: 8 – Panel: 1 Role of financial inclusion policies for remittances

Date: 22 May 09.30 – 11.00

- [Imelda M. Nicolas, Commission on Filipinos Overseas](#)
- [Karina B. Nielsen, Bill e Melinda Gates Foundation](#)

Session: 8 - Panel: 2 Financial literacy and consumer protection

Date: 22 May 11.30 – 13.00

- [Sara Hugo, Developing Market Associates \(DMA\)](#)
- [Czarina Medina, Union of Local Authorities of the Philippines \(ULAP\)](#)

Session: 8 - Panel: 3 Diaspora capital: Entrepreneurship, investment and financial intermediation

Date: 22 May 14.00 – 15.30

- [Thierry Sanders, BiD Network Foundation](#)

- [Romi Bathia, USAID](#)
 - [African Diaspora Marketplace - II factsheet](#)
 - [Bikash Chowdhury Barua, BASUG](#)
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Plenary session: 9 Innovation awards ceremony

Date: 22 May 15.45 – 16.30

Videos:

- **Philippines:** [A Penny Saved](#)
- **Philippines:** [From Rome to Home](#)
- **Sri Lanka:** [Banking the Future](#)
- **Philippines:** [Mobile Money](#)
- **Nepal:** [Foreign Exchange](#)